Treasure Valley
Incident Management Operations Manual
Reference Guide

February 2008

Prepared By: McFarland Management, LLC
In Association With: ITERIS
List of Contacts

- **Idaho State Communications Center**
  - State Comm. – Instate Only 1-800-632-8000
  - Commercial & Out of State 1-208-846-7610

- **Idaho State Police**
  - State Office (Director’s Office)
    - ISP Headquarters (Meridian) 208-884-7200
  - Emergency Dispatch
    - ISP Region 3 (Boise/Meridian) 208-846-7500
    - Toll-Free District Dispatch 1-800-233-1212
  - Toll-Free District Dispatch (Cellular Only) *ISP
  - (The numbers for Toll-Free Dispatch contacts are valid only for calls originating within the state of Idaho)

- **Idaho Division of Military**
  - Bureau of Hazardous Materials
    - 24-Hour Toll-Free Line 1-800-632-8000
    - Out of State 1-208-846-7610
  - Bureau of Disaster Services (Idaho State EOC)
    - 24-Hour Duty Officer 1-800-632-8000/1-208-846-7610
    - Boise Office

- **Idaho Transportation Department**
  - Maintenance Engineer – HQ, Boise 208-334-8558
  - ITD District 3 208-334-8300
  - ITD Dispatch 208-846-7610

- **National Weather Service**
  - Boise Office 208-334-9860
  - Emergency Calls Only 208-334-9508

- **Adjacent States**
  - Nevada Highway Patrol – Elko 1-775-753-1111
  - Oregon State Police – Bend 1-541-388-6213 x200
  - Utah Highway Patrol – Salt Lake City 1-801-538-1618

- **Ada County** (Boise, Eagle, Garden City, Kuna, Meridian, Star)
  - Ada County Highway District (ACHD) 208-387-6100
    - ACHD Traffic Management Center (signal & ITS operations)
      - During Daytime 208-387-6195
      - After Hours ((5:30pm to 7:00 am) 208-860-6657
    - ACHD Maintenance & Operations 208-387-6325
    - Ada County Emergency Management 208-577-6645
    - Ada County Sheriff 208-577-3000
    - Ada County Paramedics
      - Dispatch Emergency 911
      - Non Emergency 208-377-7351
      - Business Office 208-287-2962
    - Ada Boi Inc. (EMS) 208-362-2973
    - Access Air Ambulance 208-333-9911
    - Saint Alphonsus Life Flight 208-367-3079
    - Saint Luke’s Medical Transport 208-381-2818
    - Clear Creek Fire Department 208-392-4457
    - Gowen Field Fire Department 208-422-5828
    - North Ada County Fire and Rescue 208-375-0906
    - Idaho Air National Guard Fire Department 208-389-5867
• **Canyon County**
  - Nampa Highway District #1  208-467-6576
  - Canyon Highway District #4  208-454-8135
  - Notus-Parma Highway District #2  208-722-5343
  - Golden Gate Highway District #3  208-482-6267
  - County Sheriff  208-454-7531
  - Canyon County Emergency Management  208-454-7531
  - Canyon County Ambulance District  208-466-8800

• **Municipalities**
  - **City of Boise** (Public Works)  208-384-3900
    - Emergency, Public Works  208-384-3927
      - Utilities Maintenance (S, G, PI)  208-384-8128
      - Boise Fire Department  208-384-3950
      - Boise Police Department  208-377-6670
  - **City of Eagle** (Public Works)  208-489-8777
    - Eagle Fire Department  208-939-6463
    - Eagle Police Department  208-938-2260
  - **City of Garden City** (Public Works)  208-472-2930
    - Water & Sewer Emergencies  208-375-3194
    - North Ada County Fire Department  208-375-0906
    - Garden City Police Department  208-777-7351
  - **City of Kuna** (Public Works)  208-922-3397
    - Kuna Rural Fire District  208-922-1144
    - Kuna Police Department  208-922-5743
  - **City of Meridian** (Public Works)  208-898-5500
    - Meridian Fire Department  208-888-1234
    - Meridian Police Department  208-888-6678
  - **City of Star**
    - Star Sewer and Water District  208-286-7388
    - Star Joint Fire Protection District  208-286-7772

  • **City of Caldwell (Public Works)**  208-455-3000 (opt 1)
    - Caldwell Waste Water Treatment Plant  208-455-3041
      - After Hours  208-880-0963
    - Caldwell Fire Department  208-455-3032
    - Caldwell Police Department  208-455-3122
  - **City of Middleton (Public Works/City Clerk)**  208-585-3133
    - Middleton Fire District  208-585-6650
    - Middleton Rural Fire District  208-585-6650
    - Middleton Quick Response Unit  208-585-6650
  - **City of Nampa (Public Works)**  208-468-5420
    - Nampa Fire Department  208-468-5790
    - Nampa Police Department  208-465-2257
    - Upper Deer Flat Fire Protection District  208-466-4120

• **Treasure Valley Utility Companies**
  - Idaho Power  208-388-2323
  - United Water  208-362-1300
  - Intermountain Gas  208-377-6840
  - Qwest  800-573-1313
  - Digline  208-342-1583

• **Valley Regional Transit (Operations)**  208-345-7433

• **Federal Highway Administration (ID Div)**  208-334-1843
Highways Covered by Treasure Valley Incident Management Manual
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If you are viewing this reference guide in PDF format, there are a few features to help navigate between detour routes. In the table on the previous page, clicking anywhere on the desired segment’s row will jump to the first map in that segment. On the maps themselves, clicking on the small arrow in the lower right corner will jump back to the index table.
SEGMENT 1
I-84
Secondary Eastbound Detour
MP 25-26: Hwy 44 to US20/26 West
Note
If both directions of I-84 are closed, detour all traffic along Nampa-Caldwell Blvd.
Note
If both directions of I-84 are closed, detour all traffic along Nampa-Caldwell Blvd.
SEGMENT 6
I-84
Primary Westbound Detour
MP 35-36: Northside to Franklin
Note

If closure occurs eastbound between Curtis Road and the Fairview fly-over onramp, route traffic back onto I-184 via fly-over. Otherwise, continue on Fairview Ave to Orchard St. as shown.
Note 1
Depending on the location of closure, traffic can be routed off I-184 at either the Fairview Ave Exit or the River St Exit.

Note 2
Depending on location of closure, traffic can be routed either onto I-184 via the Chinden on-ramp or into downtown via Fairview Ave.
Highway 44
Arterial Detour: Bi-directional
Old Hwy 30 to Emmett Rd
SEGMENT 33
Highway 44
Arterial Detour: Bi-directional
Middleton Rd to Star Rd